

AI FOR YOUR SYSTEMS, KNOWLEDGE AND TEAMS

Our services at a glance.

Four services for recurring challenges in systems, knowledge and teams. When your requirements call for a different approach, a Design Sprint helps work out the way forward. We shape each engagement around your systems, priorities and policies.

SERVICE	CHALLENGE	WHAT IT DELIVERS
01 Data Spine For teams whose knowledge is scattered across documents	Document stores keep growing while reorganisations stall. AI search misses the relationships between documents and the significance of different versions.	A structured knowledge base makes information easier to find and answers easier to verify. Documents remain the source of truth. Start with one core process.
02 AI agents for development and IT operations For IT leaders, developers and operations teams	Limited hands-on experience, strict security requirements and fast-changing tools make AI difficult to introduce into development and operations.	Coding assistance and autonomous agents in pipelines and IT workflows, with isolation, tests, defined permissions and a team that can use them independently.
03 Agentic SAP development For IT leaders and SAP teams	Maintaining SAP takes up team capacity. Knowledge of custom code rests with a few people, making migration planning difficult.	AI supports development, captures system knowledge and helps improve migration readiness. The integration also provides a starting point for further AI applications in SAP.
04 AI Champions For the people colleagues turn to for help, and their managers	AI tools are available, but practical experience is limited. People have few colleagues to turn to for help with everyday use.	Participants use AI in their own work, assess results and train more champions. Coaching and self-study materials build skills that carry across tools.
05 · Tailored to your needs Design Sprint For business and IT projects with specific requirements	Your process is complex, the right approach is unclear, or your requirements fall outside the four standard services.	Typically, 2-3 weeks to agree on requirements and direction, build and test a prototype, and decide together how to proceed.

Working with your team

We start with a clearly defined need and stay involved as your team puts the work into daily use. Your existing tools, data protection and security requirements guide the approach. Where needed, we also support discussions with your works council.

V9LABS DATA SPINE

Company knowledge. AI you can rely on.

Your SharePoint folders keep growing. Migrations stall, and old structures sit alongside new ones. AI search that retrieves isolated passages often misses how the information fits together.

We build a **Data Spine** from that knowledge: a structured layer that connects information for search and AI. Your documents stay where they are and remain the source of truth. You don't need to reorganise them first.

BENEFITS

 Find what you need

Search by what matters to your work:
Which past project fits this tender?
Which terms apply to this supplier?

 Keep the context

Connect customers, projects and business activities. Capture document relationships, hierarchies and versions so AI can use the right context.

 Check the source

Trace answers to the source document, exact passage and version. Your team can verify the information before using it.

STARTING POINT

Start with one core process. We agree on the sources, tasks and users for a process such as preparing proposals or improving supplier terms. Related applications and other areas of knowledge can follow within the agreed retainer scope or as separate projects.

SCOPE OF WORK

- 01 Kickstart**
Process & goals
We map use cases and workflows in a workshop, review documents, systems and access, and agree on the first process and success criteria. We also define the security and data protection approach.
- 02 Implementation**
Build & rollout
We set up infrastructure and source connections, then build the knowledge model and search for your process. We implement permissions, test against real business questions and introduce the application with your team.
- 03 Retainer**
Operation & support
We handle operation, maintenance and support, process changes to source material and check quality. Coaching and feedback from everyday use guide further improvements.

DEPLOYMENT

Your environment, your tools. We can work with tools you already use, such as Claude, ChatGPT, Langdock, Nuwacom or Blockbrain. If required, everything runs within your environment and approved services, with no data transferred to v9Labs. You don't need an existing AI platform. We agree on tools, deployment and access rights with your IT team.

Getting started

We'll discuss which process and knowledge sources would make a useful starting point.

[Book an introductory call](#)

Or email hi@v9labs.de

FROM DEVELOPERS, FOR DEVELOPERS

AI agents for development and IT operations.

Your team has limited hands-on experience, security policies leave little room to experiment, and the tools keep changing. We integrate AI into development and IT operations, from coding assistance to autonomous agents in pipelines and recurring workflows. We put the infrastructure, system context, tests and team skills in place to make it work day to day.

BENEFITS

</> Support developers

Understand code, prepare changes and write tests. Your team learns where agents help and how to assess their output.

🔧 Automate routine work

Trigger agents from tickets, schedules or pipelines to investigate errors, document systems and propose changes within agreed permissions.

🔒 Stay in control

Restrict access, log actions and test results. Decide which tasks can run autonomously and which need human approval.

SECURITY

Controls that fit your environment. With your IT team, we define data flows, model access and agent permissions. We use sandboxing, containers or virtual machines to provide the isolation each task needs. Tests, approvals, monitoring and rollback are part of the design. We start with one defined process and can extend to other development and operations tasks.

SCOPE OF WORK

- 01 Kickstart**
Workshop & goals
We review workflows, architecture and requirements. A practical workshop identifies suitable tasks and limits on autonomy. Together, we define security, data protection and success criteria. Where needed, we provide technical input for works council discussions and agreements.
- 02 Implementation**
Agents, workflows & team
We configure tools, isolated runtimes and system access, prepare project context and integrate agents into pipelines with tests and approvals. We work through real tasks together, document operations and equip your team to make further improvements independently.
- 03 Retainer**
Coaching & improvement
We review agent runs and failures, update tools and improve workflows. Individual or team coaching includes preparation and follow-up for every session. Additional workshops and integrations can be agreed as needed.

TOOLS

Work with the tools that fit. We use your existing tools or choose them with you, based on your data handling and operational requirements.

Getting started

We'll discuss your goals, IT environment and the requirements for using AI in your organisation.

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AGENTIC DEVELOPMENT · SAP

AI for the SAP you already run.

We integrate AI agents into your SAP environment, starting with development: understanding existing code, preparing changes and supporting tests. The system connections, safeguards and knowledge base created along the way can support further AI applications across your business.

BENEFITS

 Support your SAP team

Use AI for analysis, development and documentation. Your team reviews the results and gains time to focus on business requirements.

 Preserve system knowledge

Document custom code, dependencies and business logic. Knowledge stays in the company and becomes accessible to more of the team.

 Prepare for migration

For legacy ECC in particular: identify technical debt and dependencies, then address them step by step to improve migration readiness.

FURTHER USES

AI across your SAP environment. The connections and system knowledge can also support audits, first-line support, user and access management, and AI-assisted analysis. We identify these opportunities from the start and implement further applications as needed.

SCOPE OF WORK

- 01 Kickstart**
Current setup & goals
Through a workshop and individual interviews, we learn how your IT team works, map the system landscape and agree on goals. We document further use cases and define the security and data protection approach, with technical input for a works council agreement if needed.
- 02 Implementation**
Technology & team
We implement the tools and help provision and configure the infrastructure. We train your IT team on real tasks. We set up static code analysis and define measures for effort, quality and adoption.
- 03 Retainer**
Ongoing support
We coach your team regularly and keep tools and workflows up to date. We review results together and propose specific improvements to development and further SAP applications.

RESPONSIBILITIES

Access and approvals. We agree on data flows, AI deployment and permissions with your IT team. Your SAP team reviews results and retains approval authority over changes and transports.

Getting started

We'll discuss your SAP environment, current bottlenecks and what you want to achieve.

[Book an introductory call](#)

Or email sap@v9labs.de

PRACTICAL AI SKILLS FOR YOUR TEAM

Develop AI champions within your team.

We train the people your colleagues turn to for help, using the AI tools your company has approved, whether that's Copilot, ChatGPT, Claude or another platform. They learn to use AI in their own work, assess results, support colleagues and train the next group of AI champions. The methods carry over as tools change.

BENEFITS

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|  Work independently
Apply AI to everyday tasks, develop repeatable workflows and learn to work through problems independently. |  Judge the results
Recognise limitations, verify claims and handle sensitive data appropriately. Know when to involve IT or the relevant business expert. |  Pass on the skills
Guide colleagues, design exercises and train more champions, building AI skills across the company. |
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SCOPE OF WORK

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| 01 Workshop
Full day · Theory & practice | We prepare the workshop around your team's tasks, experience and company policies. Participants learn how AI uses context, what it can do and where it falls short. They practise prompting, checking results and building repeatable workflows on their own tasks. We document the outcomes, templates and next steps. |
| 02 Retainer
Individual or group coaching | Regular coaching focuses on current work. We prepare each session around questions and examples submitted in advance. Afterwards, participants receive a summary, the prompts and templates developed, and exercises to try next. We agree on the format and frequency to suit your team. |

KNOWLEDGE SHARING

Champions who can train others. We help participants practise explaining what they know, supporting colleagues and running internal training. Workshop content becomes self-study material, with guides, exercises and reusable templates. Additional workshops for new groups or more advanced topics can be booked separately.

TRAINING RECORDS

A record of what your team has learned. We document learning objectives, content, dates, duration and attendance to support your AI literacy records under Article 4 of the EU AI Act. Training reflects your company's policies and risks.

Getting started

We'll discuss who should take part, the tasks they work on and your goals for training and coaching.

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V9LABS DESIGN SPRINT

A clear problem. A solution still to work out.

Your process has specific requirements, spans teams and systems, and could be improved in several ways. Before committing to a larger build, you need to know what would help in practice, what's feasible and how much work it would take.

In a **Design Sprint**, we work through those questions with your team. A typical sprint takes **2-3 weeks** and gives you an agreed direction, a tested prototype and the evidence to decide what to do next.

BENEFITS

 Agree on the outcome Bring business teams, IT and decision-makers together on the intended workflow, requirements and success criteria.	 Test the assumptions Try an approach on real tasks. Identify technical limits and barriers to everyday use before committing to a full build.	 Assess the next step Understand results, effort, risks and dependencies. Decide whether implementation is worthwhile and how to approach it.
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WHEN IT FITS

For needs beyond our four standard services. If your needs fall outside Data Spine, AI in IT, agentic SAP development and AI Champions, we shape the sprint around your problem. Together, we define the specific question the sprint will test.

SCOPE OF WORK

01 Discovery Workshop & interviews	We define the problem and scope in a kickoff workshop. Individual interviews with users and process owners uncover workflows, exceptions and requirements. We review data, systems and access with IT.
02 Prototype Approach & build	We agree on the intended workflow and success criteria, assess possible approaches and build a prototype of the most promising one. The focus is on the business and technical assumptions that matter most.
03 Test & decide Findings & next steps	Users test the prototype on real tasks. We document results, limitations and open questions, then present implementation options with effort estimates and dependencies. Together, we decide whether to proceed, adjust the approach or stop.

SCOPE &
YOUR INPUT

A focused sprint at a fixed price. We agree on scope and price before starting. Your team provides contacts, test cases, approved data and system access. The prototype is for testing. Production rollout and ongoing operation can be commissioned separately afterwards.

Getting started

We'll discuss the problem you're facing and the question a Design Sprint should answer.

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